Some weeks ago I had the pleasure of conducting *SPC - in plain English* under the auspices of <u>Polymercentrum</u>. The 16 participants came from seven different companies that all had plastic injection moulding as their line of business in common.

It was an interesting day. The participants represented a broad spectrum of positions. There were quality technicians, production managers, machine operators, production heads, quality managers etc.

The course evaluation included asking the participants to tick the words/phrases that best described the course. Here are some of them:

- Ten people ticked the word **fun** (yes, a SPC course *can* be fun [my comment]).
- Eleven participants ticked the word **stimulating**.
- Eleven participants ticked the word useful.
- No less than 14 participants ticked the phrase new ideas.

One participant wrote in her evaluation that in the few hours of the course she had learnt more about SPC than after about a month's studies at college.

Unsurprisingly, several participants wrote that they missed SPC examples from their own fields. I agree, and the reason is that there are very few examples available from the plastics industry. So far, I would say :)

Regards,

Michael Nielsen

Hi,