

Hi,

I sent a question to a company that started using statistical process control a while ago.

*"Have you seen any effect in the number of errors?"*

The answer was: *"... of course we've seen a positive effect!"*

The customer's success was due to, among other things:

- All staff having to learn how tools should be used.
- The right attitude among management and other influential parties.
- The customer choosing software that was straightforward and easy to work with.
- Control limits in XR charts following the process.
- A few extra tutoring days being added after training.
- A staff resource being added during the initial period.

Waste was reduced and that is not at all surprising. Since the use of statistical process control centres the process towards the middle of the tolerance zone (instead of measured values oscillating between tolerance limits) the number of faulty parts will be fewer. That goes without saying. As does increased profit, if you like. :-)

And yet the above effect is only one of many.

Read more about [training](#).

If you would like to know more, [contact me](#) for further impartial discussion.

Regards,

[Michael Nielsen](#)

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